

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Title: Online Marketplace for Moving and  
Relocation Services

Inventors: Shoen, et al.

Examiner: Pond, Robert M.

Serial No.: 10/083,726

Group Art Unit: 3625

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Alexandria, VA 22313-1450

**WRITTEN STATEMENT OF SUBSTANCE OF INTERVIEWS**

Pursuant to 37 C.F.R. § 1.133, Applicants submit this written statement of the substance of the telephonic interviews with the Examiner on July 10, 2008, July 24, 2008 and September 3-18, 2008.

On July 10, 2008, attorney Richard Oney, paralegal Louis Lofredo and client representative Steven Winkelman participated in a telephonic conference with the Examiner. Various claims were discussed, including claim 11 and the confirmation code recited in that claim. Prior art, including Raveis, Jr. and Gilgoff, was discussed.

On July 24, attorney Richard Oney, paralegal Louis Lofredo and client representative Steven Winkelman participated in a telephonic conference with the Examiner. Various claims were discussed, including claim 11 and the confirmation code recited in that claim. Prior art, including Raveis, Jr. and Gilgoff, was discussed. Potential amendment of the claims regarding the confirmation code was discussed.

On September 3, 2008, attorney Richard Oney and client representative Steven Winkelman participated in a telephonic conference with the Examiner. The participants discussed Applicants' proposed claims emailed to the Examiner on August 19, 2008. On September 4, 2008 and September 8, 2008, Richard Oney and the Examiner further discussed the proposed claims and refinement of them. The nature of the proposed claims and refinement of

them are set forth in Applicants' Amendment after Final Office Action, filed September 9, 2008, and in the email communications attached the Examiner's Interview Summary. Agreement on the final claim language was reached on September 18, 2008.

Dated: October 24, 2008

Respectfully submitted,

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